

**The Center for Healthy Families** is an innovative not-for-profit organization located in Columbus, Ohio for the purpose of engaging pregnant and parenting teens and their children in opportunities to acquire self-sufficiency capabilities of health and well-being, positive networks, education, and employment through a coordinated network of highly effective community services. For more information see <a href="https://www.centerforhealthyfamilies.org">www.centerforhealthyfamilies.org</a>.

**Available immediately** is an **exempt, salaried position** that will serve as a link between health/social services and the community to facilitate access to services related to establishing safe, stable, and affordable housing.

## Job Title: Community Health Worker Program: Healthy Family Housing Stabilization Program Reports to: Housing Supervisor

**Position purpose**: Seeking a Community Health Worker to support the Healthy Families Stabilization Program. Healthy Families Housing Stabilization is a program offering housing stabilization services to housing unstable pregnant and parenting mothers and their families. This program works with valuable community partners to provide pregnant mothers and their families with important resources to help improve birth outcomes and tools for housing stability.

The Community Health Worker is a frontline, neighborhood-based certified community health worker who is a trusted member of and/or has an unusually close understanding of the community served. This trusting relationship enables the CHW to serve as a liaison/link/intermediary between health/social services and the community to facilitate access to services and improve the quality and cultural competence of service delivery. The Community Health Worker also strengthens individual and community agency by increasing health knowledge and self-sufficiency through a range of activities such as outreach, community education, referrals to community resources, social support, and advocacy.

## Essential Functions:

As a Community Health Worker, you will be able to:

- Create a meaningful supportive working relationship and offer individualized support to your clients
- Creatively engage families in finding housing
- Assist clients in completing paperwork and in understanding lease requirements and their rights and responsibilities
- Engage landlords in conflict mediation
- Utilize an approach that is client-centered, strength-based, and trauma-informed
- Work with a collaborative team

- Connect residents to key health and social supports that lead to positive birth outcomes
- Follow up with families to make sure they are connected to services and that barriers or access issues experienced by the families are documented and addressed
- Enter data into Electronic Health Record (EHR)
- Inform managers about gaps and barriers in services for residents
- Identify neighborhood partners to seek optimal opportunities for resident engagement within the community

### **Desired Qualifications:**

- Community Health Worker certification through the State of Ohio Board of Nursing or commenced within three (3) months of employment
- Stellar outreach and engagement skills
- Strong attention to detail and ability to work in a fast-paced environment
- Experience working with diverse populations
- Extensive knowledge of community resources
- Strong interpersonal skills
- Ability to work both independently and as part of a team
- Proven skills in written and verbal communication
- Must have a reliable vehicle
- Must have a valid Ohio drivers' license and proof of auto insurance that satisfies state requirements

#### **Minimum Qualifications:**

Education:

- High school diploma/GED
- Experiential knowledge of social service agencies, and/or health care institutions, and/or community organizations
- Some schedule flexibility, defined as infrequent night or weekend hours

#### Experience

- One to three years relevant community experience preferred. Must be compassionate and competent in working with diverse cultural, religious, and socioeconomic groups. Must possess strong ability to serve as a community liaison between target populations, agencies, providers, and teams.
- Significant work experience with teens in providing individual and group counseling.
- Experience or knowledge of documentation requirements for Medicaid as well as Federal, State and/or county funding.

## Preferred Qualifications

Education:

- Bachelor's degree in Social Work or related field
- Community Health Worker certification through the State of Ohio Board of Nursing or another reputable certifying agency

Experience:

- Significant employment, volunteer, or personal experience with teens
- Leadership experience, or demonstrated interest in leadership
- Bi-lingual (English and Spanish)

# **Compensation:** Negotiable with fringe benefits

Please forward all resumes and cover letters for this position to: Administrative Assistant, admin@centerforhealthyfamilies.org